Additional training for existing clients.

LINNWORKS

Maximize the potential of Linnworks in the shortest period of time.

Additional Training

Service	Packages	Cost
Enablement Services*	Data transformation	**Starting from £100/$150 + VAT (Scope dependent)**
	Data Imports**	
	New Listing Creation	
	Listing control - for existing marketplace listings	
	Manual configuration or setup requested	
One Off Training workshops	**Single Hour workshop** *Covers a top-level overview of a selected topic*	**£100/$150 + VAT per hour regardless of topic**
	Linnworks end-to-end overview *Covers Linnworks capabilities vs an individual topic*	
	Listing from Linnworks	
	Extract Inventory Tool (Listing control)	
	Linnworks mobile	
	Fulfilment centers	
	Supplier feeds	
	Purchasing	
	Reporting & Insights	
	Forecasting	

What is included?

Enablement Services:

- The onboarding team will enable specific tasks on your behalf.
- Please refer to the list of tasks our team can take over from you.
- The onboarding team will assess the number of hours and data prior any agreement.

Training workshops:

- A 10-15 mins call assessment for the training request to confirm the topics and required number of workshops (see list of topics).
- A 1-2-1 workshop with one of our onboarding specialists to cover the agreed module(s). Each workshop duration is limited to a 1 hour call unless agreed upon in advance.
- Post-workshop follow-up is limited to: sharing workshop recordings and any relevant content or resource material. Additional requests, workshops or follow ups will be directed to support.

* Onboarding to provide quotation and agree client sign off prior to commencing services
** Data Imports covers any of: Inventory, Channel Linking, Bundle Import, Supplier data, historical

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Onboarding Training - Existing Clients
Custom Training Package

Service	Package*	Cost
		POA
Implementation & Services	Scope Review & Project Plan	√
	Platform QA & Review	√
	Guided Training	√
	Workshop recordings	√
	Configuration support	√
	Setup	✕
	UAT Testing	✕
	Post training dedicated Support - from Onboarding	✕
Product Training	Channels	*Scope dependent*
	Products	*Scope dependent*
	Shipping	*Scope dependent*
	Configuration	*Scope dependent*
	Order Workflow	*Scope dependent*
	Listing from Linnworks	*Scope dependent*
	Linnworks mobile	*Scope dependent*
	Purchase Orders	*Scope dependent*
	Fulfilment centers	*Scope dependent*
	Supplier feeds	*Scope dependent*
	Reporting & Insights	*Scope dependent*
	Forecasting	*Scope dependent*
	Extract Inventory Tool (Listing control)	*Scope dependent*

*Custom Training package are only available for Linnworks existing clients.
Package will expire at 90 days after purchased*

What is included?

Custom Training Package:

- Training topics and cost for the package agreed upon with Onboarding Team.
- 1 hour scope and project review.
- Training workshops will last 1 hour per topic unless agreed differently within the scope review.
- Configuration Support: 30 minute follow up per module to assist with open queries.
- Workshop recordings and available resource materials will be provided.

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